

# Introducing the Coordinated Care Hub



***A group of organizations working together to give you the best care possible***

**If you receive your primary care at any of our sites, you may be asked to join our Coordinated Care Hub.**

## What does this mean?

- BHCHP will communicate with a group of partner organizations about your individual needs and care plan.
- We will share certain information such as when you are due for medical appointments, or if you were recently admitted to the hospital.
- The Coordinated Care Hub's partner organizations will only use the information we share to help you get the best care possible.
- All your information will remain confidential. Information that is not relevant to your care plan, such as immigration status, will **not** be disclosed.

## How will this benefit me?

- Our goal is to better coordinate your care and to connect you to services more easily. We want to do a better job of caring for all of your needs, not just your health care needs.

## How can I learn more?

*Please see our Joint Notice of Privacy Practices and/or ask a case manager for more details!*

\*In partnership with Bay Cove, Boston Public Health Commission (BPHC), Boston Rescue Mission, Casa Esperanza, City of Boston Department of Neighborhood Development, New England Center and Home for Veterans (NECHV), Saint Francis House (SFH), Victory Programs, Massachusetts Housing and Shelter Alliance (MHSA)